

GWOR Academy Level 3 Hotel Human Resources Management Course covers all aspects of managing and supervising a hotel's staff. It is designed for those who have already worked in the hotel industry and want to progress to a higher level of management

Students will gain the practical skills and knowledge required to oversee the day-to-day operations of the HR Department with a hotel and ensure its success. This unit aims to introduce students to the essentials of human resources in tourism and hospitality. Students will understand the organization of staff in tourism and hospitality, the principles of leadership, motivation, and equal opportunities, and the use of IT in tourism and hospitality.

## **Course content**

- 1. Understand the organization of staff in tourism and hospitality.**
- 2. Understand the legal implications of staff management in tourism and hospitality.**
- 3. Understand the principles of leadership and motivation in tourism and hospitality.**
- 4. Understand the principles of equal opportunities in tourism and hospitality.**
- 5. Understand the use of IT in tourism and hospitality.**

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After finishing the course, you will be required to take a test before awarding the GWOR Academy Certificate in Level 3 Hotel Human Resources Management. This ensures that you have fully understood and retained the information presented in the. The test will assess your knowledge and comprehension of the material covered in the module and may involve a variety of question formats such as multiple choice, true/false, short answer, or essay questions. You will be also required to field a one-on-one session with the course tutor/director where you will be given an assignment based on the module completed.

Your performance on the test will determine whether you are awarded the Certificate of Completion and reference letter of academic attainment.

The GWOR Academy course comes with your fully downloadable modules, PowerPoint presentations, and visual presentations, it is also backed up with access to the course Director for further assistance.

Currently the GWOR Academy Level 3 Hotel Human Resources Manager Course is offered to limited placings at any given time. The cost of the course is currently at an introductory offer of **€149**.

please contact [courses@gworacademy.com](mailto:courses@gworacademy.com) should you require any further information